



## **Refund/Return Policy**

Memberships (VIP, student, monthly) and 10-class passes are non-transferable and non-returnable. 20-class passes may be shared with one other family member, but otherwise they are non-transferable and non-returnable. Special sessions, workshops, events and master classes may be canceled in which case your money will be fully refunded within 10 days of cancellation.

Notwithstanding these policies, we care about you and will at our discretion provide relief in cases of medical necessity. Please contact us via email [admin@heroncreek.ca](mailto:admin@heroncreek.ca) or phone (905) 648-3200, or in writing at

Heron Creek Yoga

38 Wilson St W., Ancaster, ON L9G 1N2

Defective yoga mats, clothing or other products may be returned within 14 days with receipt for a full refund in the same manner of payment as was received by us.

## **About Heron Creek Yoga & Fitness Inc**

Heron Creek Yoga & Fitness Inc operates under the name **Heron Creek Yoga** and is a corporation registered and operating solely in Ontario. Our HST registration number is 80457 3319 RT 0001. We are a member in good standing in the Hamilton Chamber of Commerce.

*This document was last revised in January, 2012.*

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